From: <u>Torres Sterling, Sheila A. (AAPP)</u>

To: "Hurtado, Mario - LMC"

Cc: "LMC P3A"; "LMC Legal - RFI"; Administrator (AAPP)

Subject: RE: T&D O&M | Daily System Information

Date: Wednesday, June 23, 2021 3:50:09 PM

Attachments: image001.png

Hi Mario!

Following up on below.

Thanks, S.

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## SHEILA A. TORRES-STERLING, ESQ.

SENIOR LEGAL ADVISOR

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From: Torres Sterling, Sheila A. (AAPP) Sent: Tuesday, June 22, 2021 6:58 PM

To: 'Hurtado, Mario - LMC' < Mario. Hurtado@lumamc.com>

Cc: LMC P3A <p3a@lumamc.com>; LMC Legal - RFI <legal@lumamc.com>; Administrator (AAPP)

<Administrator@p3.pr.gov>

**Subject:** T&D O&M | Daily System Information

Importance: High

Hi Mario!

I hope everything went well at the Senate and with PREB.

As we briefly discussed on Friday, the P3A needs visibility to LUMA's data. This is required not only for us to be in a position to properly carry out our responsibilities as Administrator, but without information we cannot properly address the countless questions, complaints and issues that are brought to our attention on a daily basis. Additionally, we are approaching LUMA's first month anniversary which entails a press conference and other media coverage. The P3A needs to be equipped with all the information necessary in order to be able to correctly address the media and other interested parties.

Last Friday, we sent you the attached documents and requested a daily information report. We

included the attached spreadsheet as a way of simplifying the flow of information. However, we recognize that you may already have a daily report in a different format that includes the information we are requesting. If that is the case, we kindly request you provide us with the daily System Information report you currently use internally so we can go over it and determine if it has the information we need.

As I mentioned last Friday, we are happy to discuss. However, please note that we do need daily System Information regarding Outages, Event Restauration, Customer Service and Crewing for the whole month of June. Therefore I kindly suggest we go over these issues at some point tomorrow. Please let us know your availability.

Thank you,

S.

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