

T&D P3 Project – Q&A Log

August 2020



Instructions:

Index lists located in cells S4:V23 drive dropdown lists located in the "Status", "Priority", "Topic", and "Reque

Strictly Private and Confidential



**PUERTO RICO
PUBLIC-PRIVATE
PARTNERSHIPS
AUTHORITY**



**Puerto Rico Electric
Power Authority**



#	Date Submitted	Bidder	Topic	Priority	Request Confidential Treatment?	Confidential Treatment Justification	Dataroom Reference	Question	Response	Date Answered	Status	Notes
1	4/25/2019	Quanta / ATCO	Customer Service					Please provide breakdown of payment mechanisms by type (e.g. cash, e-pay, mail-in, walk up), by number of customers, revenue and energy sales, if available.			Open	
2	4/25/2019	Quanta / ATCO	Generation					Please provide any studies or analysis performed to assess the costs of the disposal / decommissioning of generation plants (i.e. environmental costs)? Provide any assumptions or risk factors regarding the potential timeline to decommission a plant in Puerto Rico and whether PREPA has fully decommissioned any units to date			Open	
3	4/25/2019	Quanta / ATCO	Transmission					How many repair permits are issued daily? Yearly? If possible, provide a spreadsheet showing all permits issued for past few years or describe. Is there a flow chart which would help describe how the permitting process for vegetation management works, who approves, sequencing, timing, etc. We also understand that new regulations / processes have been implemented to improve the ease of doing business - can you please outline the changes and how the new permits are intended to be processed?			Open	
4	4/25/2019	Quanta / ATCO	Transmission					Underlying data of transmission failure / outage by causes / error code for past 5 years or as long as available? (i.e. numbers caused by vegetation management, storm, etc.) Provide as much detail on the outage cause codes as available and do not roll up to higher categories			Open	
5	5/14/2019	Quanta/ATCO	Customer Service	High				How many accounts are in arrears?			Open	
6	5/14/2019	Quanta/ATCO	Customer Service					What is the new customer connection process (i.e. if a customer needs a new distribution line run to a new building)?			Open	
7	5/14/2019	Quanta/ATCO	Customer Service					Is the plan to upgrade the online portal with the upgrading of the Oracle CC&B version (Oracle CC&B has an online portal depending on licensing and version purchase)?			Open	
8	5/14/2019	Quanta/ATCO	Customer Service					What is the timeline for upgrading the Oracle CC&B to version 2.6?			Open	
9	5/14/2019	Quanta/ATCO	Customer Service					What is the employee churn rate in the call center? What is the employee churn rate for customer services employees in the district offices?			Open	
10	5/14/2019	Quanta/ATCO	Distribution					Please provide a detailed breakdown (to as granular a level as available) of the Energy System Modernization plan T&D Priority Project List (p. 39-40 of the CIM). We would like information on specific lines, substations, etc. and major activities with timelines.			Open	
11	5/14/2019	Quanta/ATCO	Distribution					Has the Puerto Rico Energy Commission (PREC) initiated a joint study with the Puerto Rico Telecommunications Board to determine and enforce safe loading requirements of distribution poles carrying both electric and telecommunications infrastructure? If so can a summary be provided as to the progress that's been made including next steps?			Open	
12	5/14/2019	Quanta/ATCO	Energy System Modernization	High				Please provide a summary of PREPA's disaster recovery plan.			Open	
13	5/14/2019	Quanta/ATCO	Human Resources & Labor					13. Please send org chart for HR with responsibilities/locations covered/supported.			Open	
14	5/14/2019	Quanta/ATCO	Human Resources & Labor					14. Top 3 HR concerns.			Open	
15	5/14/2019	Quanta/ATCO	Information Technology				1.3.4.1 1.3.4.2	Dataroom documents 1.3.4.1 Informes de inventarios de la AAE a noviembre 2017 por municipio, an excel file; and 1.3.4.2 INFRASTRUCTURE@NOV2017, a powerpoint file, state that all of the assets listed were digitized by the contractor G/Technology. Please provide the GIS files that were created with this data (ARC GIS or Google Earth format).			Open	
16	5/14/2019	Quanta/ATCO	Information Technology					The PREPA plan includes \$320M in physical and cybersecurity funding. Please provide the supporting build-up estimate of these capabilities?			Open	
17	5/14/2019	Quanta/ATCO	Information Technology					PREPA documents reference "web portal was redesigned for cyber security compliance". Will you please provide more information about the security gaps remediated with the new site? Has the new site been penetration tested?			Open	