

Agenda for Site Visits – Quanta and ATCO Risk Department

OVERVIEW

MANAGEMENT TEAM (1 Hour)

We would like to meet with management to understand day-to-day operations and how the team integrates. This includes how they currently assess risk; identify exposures, procure insurance (their process). We would also like to know how they report and or handle their claims as well as how they mitigate their risk, including contract review, confirming Certificates of Insurance for subcontractors and vendors. We would also like to understand if they have addressed supply chain management, business continuity and crisis management. Additionally, we would like to understand any potential surety needs. Lastly, we would appreciate knowing that their policies are around Anti-Corruption and what those policies state.

RISK MANAGEMENT TEAM (2 Hours)

We would have focused questions for their insurance team around all facets of the placement of procurement of insurance, including the collection of exposures and the way they work with outside parties. Getting an update of the current status of coverage and losses, markets and challenges over the past few years would be key to us understanding our potential role. We would like to learn about any unique sites or risks they handle and discuss any challenges they are encountering.

CLAIMS TEAM (1 Hour)

Claims Team – talking to the claims team to discuss process and procedures. Is everything handled in house or is everything pushed to the insurance carriers? Do they have a Return To Work plan? Any issues with the local Workers' Compensation Scheme (CFSE/Fondo) declining to cover compensable injuries?

LEGAL TEAM (1 Hour)

We would like to discuss the contract review process and how legal thinks about indemnity obligations and how PREPA likes to handle those exposures to get a general overview of their approach and integration into the system.

OPERATIONS TEAM AND SITE VISITS (6 hours including lunch)

We would like to see their main warehouse and discuss exposures, insurance values and protections. We would like to know about any storm-hardened facilities and understand what company assets may be in flood zones.

Visiting a few Substations would be important to assess the physical protections and to get a sense of those facilities.

Facilities, fleet and aircraft - we would want to see these assets and talk to the managers of these assets to see how operations and maintenance are carried out. Details on training, asset protection such as GPS tracking, etc.

Agenda for Site Visits – Quanta and ATCO Risk Department – Updated 8/1/19

Puerto Rico - PREPA

Thursday August 8th 2019

9:00 to 10:00 - Meet with Management Team

- Discuss day-to-day operations, integration and management ideals
- Understand risk assessment and exposures
- Learn about their approach to contracts, supply chain and crisis management
- Receive details around policies dealing with Anti-Corruption
- Discuss any surety utilization

10:00 to 12:00 – Meet with Risk Management Team

- Understand how they work to procure insurance and collect exposures
- Learn how the team works with outside parties
- Discuss the current status of coverage, losses and market challenges
- Review any unique site details or insurance challenges

12:00 to 1:30 – Break for lunch

1:30 to 2:30 – Meet with Claims Team

- Receive information about their processes and procedures
- Realize how insurance carriers assist their job tasks
- Distinguish how they interact with CFSE/Fondo
- Determine how they manage and handle in-house claims
- Discuss any Return-To-Work plans

2:30 to 3:30 – Meet with Legal Team

- Discern their approach to contracts and how they handle indemnity obligations
- Discuss how they integrate their goals to the rest of the teams
- Understand their direction and role to the utility

Friday August 9th 2019

9:00 to 3:00 – Operations Team meeting and Tour of substations, warehouse locations, see facilities, fleet and aircraft.

- Grasp how the team manages the tasks assigned to them
- Understand the importance of their roles
- Learn about the assets via tours of important insured assets including how they maintain, manage and track utilization
- Visit a job site